

2024 TAA ONE CEC Claim Sheet

INSTRUCTIONS: Use this form to keep track of your CECs throughout the conference. Continuing Education Credits are not transferable, cannot be carried over to future years and must be submitted by NAAEI's renewal deadline. CECs must be submitted to NAAEI with your renewal, via fax to 703/797-0639 or online in the renewal section of www.naaehq.org.

Printed Name: _____

NAAEI Designation/s: _____

Company: _____

Phone: _____

Email: _____

Wednesday, April 24, 2024

Start Time	End Time	Speaker Last	Session Name	Worth Earned
3:30 PM	4:20 PM	Cukro	Metrics that Matter for Maintenance	1
3:30 PM	4:20 PM	Olvera	Repair vs. Replace	1
3:30 PM	4:20 PM	Dean	Hot Tips for MS Outlook Users: Time Saving Productivity Tips	1
3:30 PM	4:20 PM	Klinka	TECHniques for Multifamily Professionals: Presenting Information to Influence	1
3:30 PM	4:20 PM	Suson	People, Not Robots: Redefining Leadership for the Journey of Change	1
3:30 PM	4:20 PM	Love	Social Media the Gen Z Way	1
3:30 PM	4:20 PM	Papp	Manage Promises, Not People	1
3:30 PM	4:20 PM	Sousa	Linkedin, All Hype or Worth Your Time?	1
3:30 PM	4:20 PM	Grace	Understanding LGBTQ+ Perspectives: A Guide to Business Etiquette for Property Managers	1
3:30 PM	4:20 PM	Mattingly	A Modern Multifamily Workplace: the AI-enabled digital office is here!	1
3:30 PM	4:20 PM	Daniels	Unlocking ROI Potential: Leveraging the Synergy of Human Intelligence (HI) and Artificial Intelligence (AI)	1
3:30 PM	4:20 PM	Ellis	Dealing with Difficult, Disparaging, Degrading, Demanding, and Dismissive People - Bosses, Coworkers, and Residents.	1
3:30 PM	4:20 PM	Cweren	Mock Repair and Remedy Trial	1
4:35 PM	5:25 PM	Cukro	Find, Hire, Interview and Keep Technicians - Insights from the Field	1
4:35 PM	5:25 PM	Olvera	Mold and Mildew Preventive Maintenance and Remediation	1
4:35 PM	5:25 PM	Papp	Priority Mastery: Strategic Execution on What Matters	1
4:35 PM	5:25 PM	Hudson	Video Workshop: Camera Confidence - How anyone can elevate their performance with video	1
4:35 PM	5:25 PM	Tucker	The Times They Are A-Changin': Criminal Screening and ESA Denials	1
4:35 PM	5:25 PM	Brewer	Decoding Generation Z: Strategies to Engage and Motivate the Digital Generation	1
4:35 PM	5:25 PM	McDonald	How to Make Progress on DEI in Your Organization or Team	1
4:35 PM	5:25 PM	Kok	Digital Needs for Future-Proofing Apartment Communities	1
4:35 PM	5:25 PM	Nichols	Failing Up - Practical Lessons in Growing Professionally	1
4:35 PM	5:25 PM	Hartman	Excited to EXCEL (FUNCTIONS, FORMULAS & FUN)	1
4:35 PM	5:25 PM	Francisco	Mastering Renewals: Unlocking Unconventional Strategies for Long-Term Success	1
4:35 PM	5:25 PM	Love	ESG: How It Started, How It's Going	1
4:35 PM	5:25 PM	Nesbitt	Texplosion: Decoding the Lone Star Surge and Captivating the Right Audience	1

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Thursday, April 25, 2024

9:00 AM	9:50 AM	Nye	What's this really about? The truth about conflict	1
9:00 AM	9:50 AM	Rojo	Chillin' With New A2L Refrigerants (presented in Spanish)	1
9:00 AM	9:50 AM	Dean	Gmail & Google "Automations" for Enhanced Productivity & Efficiency	1
9:00 AM	9:50 AM	Phillips	How Deep is your WELL?	1
9:00 AM	9:50 AM	Puryear Helling	Let's Play The Leadership Game!	1
9:00 AM	9:50 AM	Brewer	You won the Lottery. Will you go to work tomorrow?	1
9:00 AM	9:50 AM	McClain	The Art of Marketing	1
9:00 AM	9:50 AM	Stithem	Where there is smoke, there is fire!	1
9:00 AM	9:50 AM	Cweren	Gators In the Water - A Review of Top Sources of Lawsuits in the Multifamily Industry	1
9:00 AM	9:50 AM	Rhodes	The Red Light is Flashing; KPI's for Maintenance	1
9:00 AM	9:50 AM	Ganim	Cocktails & Compliance, An Affordable Housing LIVE Podcast Event	1
9:00 AM	9:50 AM	Piccotti	Employee Obsessed Organizations: A dialogue with industry leaders focused on employee experience (EX) to drive customer satisfaction and results	1
9:00 AM	10:30 AM	James	The Rent Dollar: Where Does it Go?	1.5
10:05 AM	10:55 AM	Alicea	Market Relevance: The Unicorn Everyone Is Chasing	1
10:05 AM	10:55 AM	Olvera	R410-A Phasedown	1
10:05 AM	10:55 AM	Zepeda	Preserving Tomorrow, Today: Invest in Preventive Maintenance	1
10:05 AM	10:55 AM	Haines	Roundtable Discussion	1
10:05 AM	10:55 AM	Wilder	Executive Roundtable: The Rising Cost of Operations	1
10:05 AM	10:55 AM	Piccotti	Retain and Thrive: Mastering Stay Interviews for Higher Employee Retention	1
10:05 AM	10:55 AM	Jiménez	From Rental Roots to Leadership Heights: The TAA Presidential Journey	1
10:05 AM	10:55 AM	Schoellhorn	The Value Add No One Talks About: Learning & Development	1
10:05 AM	10:55 AM	Kneeland	The Flexibility Frontier: How to Give Them What They Want and Gain Profitability	1
10:05 AM	10:55 AM	Graves & Price	Self Preservation-Saving Your Sanity to Conquer Another Day	1
10:05 AM	10:55 AM	Johnson	All The Things Your Compliance Team Wishes You Knew!	1
10:05 AM	10:55 AM	Forbes	That Adds Up: The Financial Impact of Strong Resident Retention	1
10:45 AM	11:30 AM	Duerstock	BTR: Build That "Supplier" Relationship	0.75
11:10 AM	12:00 PM	Kosnikowski Dil	Shift Aggressive Customer Situations To Winning Scenarios To Serve Effectively	1
11:10 AM	12:00 PM	Alicea	Beyond Repairs: Making a Difference in Resident Satisfaction	1
11:10 AM	12:00 PM	Favela	Empowering Tech Growth: Best Practices in Training & Development (presented in Spanish)	1
11:10 AM	12:00 PM	Haines	Roundtable Discussion, continued	1
11:10 AM	12:00 PM	Connor	Maintain Your Balance - Understanding and Avoiding Burnout	1
11:10 AM	12:00 PM	Piccotti	Navigating the Talent Crunch: How to Attract and Retain the Best	1
11:10 AM	12:00 PM	Lord	No more risky business: Protect your community from fraud	1
11:10 AM	12:00 PM	Brooks	If You Build It, They Will Come?	1

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11:10 AM	12:00 PM	Nye	The Secret to Creating a Committed Team	1
			Reaching New Heights: Unleashing the Power of Outreach	
11:10 AM	12:00 PM	Orser	Marketing for Affordable Housing	1
			The Future World of Work: What You Need to Know Now to Lead	
11:10 AM	12:00 PM	Kneeland	Your Teams to Success Later	1
11:10 AM	12:00 PM	Novak	Guideposts for the Eviction Highway: Speed Traps and Bumps	1
			From Distracted to Productive: Finding Your Focus in a Hyper-	
11:45 AM	12:30 PM	Dean	Interrupted, e-Distracted World	0.75
12:15 PM	1:00 PM	Kosnikowski Dil	Master Boundaries: The Art of Saying No	1
12:15 PM	1:00 PM	Acevedo	Roundtable Discussion (in Spanish)	1
12:15 PM	1:00 PM	Norvell	The Mental Makeover Happy. Healthy. Productive. You.	1
12:15 PM	1:00 PM	Orser	Leasing in a Concession-Driven Market	1
12:15 PM	1:00 PM	Reynolds	Lead So They Won't Leave!	1
			Get Inspired by NSPIRE: National Standards for the Physical	
12:15 PM	1:00 PM	Williams	Inspection of Real Estate	1
			Building the Dream Team: Recruitment Marketing Tactics to Attract	
12:15 PM	1:00 PM	Connor	the Right Candidates	1
12:15 PM	1:00 PM	Rogers	Managing Your Managers in a Mad, Mad World!	1
			Centralization: the missing key to expense control and the best	
12:15 PM	1:00 PM	Christiansen	renter experience	1
12:15 PM	1:00 PM	Turnbull	Utilizing Artificial Intelligence for Centralized Leasing	1
			Service Tech's Tech: How To Support Today's Highest Performing	
12:15 PM	1:00 PM	Gaiko	Maintenance Teams	1
Friday, April 26, 2024				
9:00 AM	9:50 AM	Puryear Helling	Creating a Culture of Resiliency	1
			How to Lose a New Hire in 10 Days (and Other Dangers of	
9:00 AM	9:50 AM	Rice	Disorganized Onboarding)	1
9:00 AM	9:50 AM	Rhodes	Dude and Man Question Multifamily Maintenance	1

Total Earned: _____